



The Mews

Terms & conditions

The Mews: Terms and Conditions

1. A 20% deposit is required to confirm your reservation.
2. The balance will be invoiced and is payable not less than six weeks before the date of arrival.
3. A Damage Bond of £100 will be included in the invoice and will be refunded within 7 days of departure.
4. The Mews will be available from 4 pm on the day of arrival and must be vacated before 10 am on the date of departure. This is to allow time for preparation for the next guests.
5. The Mews must be left on departure in the state and condition as on arrival. Time spent incurred on additional cleaning due to any poor state of the property will be charged for.
6. Any fixtures and fittings damaged during your stay must be either replaced with like for like, or alternatively paid for on departure.
7. The Mews is designed and equipped for a maximum of five people. This number must not be exceeded under any circumstance.
8. One well behaved pet is permitted at the Mews.
9. The Mews is strictly no smoking throughout.
10. A reservation constitutes a legal contract. If you have to cancel due to the ill health of someone in your party or the death of a close relative, you will lose your deposit and be obliged to pay the balance unless The Mews is re-let.
11. We strongly advised you to have some form of holiday insurance to protect your position in the event that you are compelled to cancel your holiday. It is amazing how many people end up being forced to cancel their reservation. Please protect your position with some form of cover.
12. If during your stay you experience any problems or faults please contact us immediately so that we can rectify the problem as quickly as possibly to avoid any disappointment.

Please sign and date two copies, returning one copy to us with your deposit.

Signature

Date



Northumberland Holiday Lets, Kitty Frisk House, Corbridge Road
Hexham, Northumberland, NE46 1UN.

telephone: 01434 601533
email: reservations@northumberlandholidaylets.co.uk

Northumberland
Holiday Lets 